

Mr H S Bhurji  
Effective Dispute Solutions Limited  
41 Hanover Road  
Birmingham  
B65 9EB

**Our Ref** HOQ/hoq/79279/1/

**Your Ref**

**Date** 11 November 2008

Dear Harvinder

My client was a farmer who had contracted the services of a building firm to undertake a series of works on his farm totalling costs of around £109,000.00. After completion of the works the claimants alleged that there was an outstanding bill. However, my client felt that he had paid them in full and there were no monies outstanding.

From the pleadings you will recall that this had become a very protracted and acrimonious dispute, the level of stress on my client was phenomenal, which was compounded by the fact that his wife is quite ill and the credit crunch has affected his trade.

I genuinely believe that if it wasn't for your professionalism and assistance, the parties would not have settled on the day. My client informed me that he was extremely pleased with the outcome and appreciated that it was a financial risk proceeding with court action with the possibility that he would have ended up paying significantly more than the settlement figure.

I will certainly recommend you to other solicitors and contact you again in the future in connection with other matters. Thank you again for your assistance.

Yours sincerely



Helen O'Brien Quinn  
FBC Manby Bowdler LLP  
Email: h.obrienquinn@fbcmb.co.uk  
Direct Dial: 01746 761436